



# Ayuda AI - Privacy Policy

Last updated: May 1, 2025

Ayuda AI is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information.

## 1. Information We Collect

We collect personal information you provide directly, such as your name, phone number, documents, and messages exchanged through WhatsApp and SMS.

## 2. How We Use Your Information

Your information is used solely to help you prepare your asylum or immigration case. We may use anonymized data to improve our services.

## 3. Data Sharing

We do not sell or share your personal information with third parties. Your information will only be shared with legal professionals if you request it.

## 4. Data Security

We use industry-standard encryption and security practices to protect your data. However, no system is completely secure.

## 5. Your Rights

You have the right to access, update, or delete your information. Contact us at [connect.ayuda.ai@gmail.com](mailto:connect.ayuda.ai@gmail.com).

## 6. Contact

For any privacy-related questions, please email us at [connect.ayuda.ai@gmail.com](mailto:connect.ayuda.ai@gmail.com).